Application Form

PallasHEALTH Individual Medical Plans





YOUR APPLICATION, STEP BY STEP.



This is your application form. Complete it, sign it, send it.



An underwriting offer will be provided in 3 working days or less.



ONCE OUR OFFER HAS BEEN ACCEPTED, IN 5 WORKING DAYS, YOU WILL RECEIVE:

- Your full member's pack (by email)
 This includes relevant documentation such as claim forms, instructions, terms and conditions, and benefit schedules.
- You will be able to download your member card containing emergency contact numbers for requesting assistance services or before admission to hospital on our Easy Claim app.

Please complete this form before insurance application

A. Insurance Objectives

an existing medical insurance policy?

Please provide your information in this form to enable us to recommend medical insurance products that suit your objectives and needs. You are reminded that completion of this form does not mean APRIL Hong Kong Limited ("APRIL") has accepted an insurance application from you. Please complete this document in Block Capitals in English.

O 0	Obtaining basic and affordable protection to cover future healthcare and medical costs.						
O G	Getting a high level of benefits to protect against the increasing cost of medical and healthcare services.						
B. Ne	eds Assessment						
1. P l	lan feature preferences						
a.	a. Deductibles Optional No						
b.	. Optional benefits						
	› Outpatient	Optional	O No				
	> Maternity	Optional	O No				
	› Dental/Optical	Optional	O No				
c.	. USA coverage?	Optional	O No				
,	s the proposed insured member currently covered by	Yes	O No				

C. Product Recommendation Based on the information you provided, the product recommended by APRIL or your intermediary is PallasHEALTH Hong Kong

CHOOSE YOUR COVER	APPLICANT
Combination of Modules	 ✓ Module I - Core Module, Hospital and Surgery, including evacuation and repatriation ○ Module II - Outpatient Benefits ○ Module III - Maternity Benefits ○ Module IV - Dental & Optical Benefits
Annual Deductible The annual deductible does not apply to Maternity Benefit or Dental & Optical Benefits	NiIUSD 500USD 1,500USD 5,000USD 10,000
Area of Cover	 Worldwide Worldwide excluding North America and the Caribbean

D. Customer choice	
Product selected	PallasHEALTH Hong Kong

CHOOSE YOUR COVER	APPLICANT
Combination of Modules	 ✓ Module I - Core Module, Hospital and Surgery, including evacuation and repatriation ○ Module II - Outpatient Benefits ○ Module III - Maternity Benefits ○ Module IV - Dental & Optical Benefits
Annual Deductible The annual deductible does not apply to Maternity Benefit or Dental & Optical Benefits	NiIUSD 500USD 1,500USD 5,000USD 10,000
Area of Cover	 Worldwide Worldwide excluding North America and the Caribbean

IMPORTANT NOTICE

The answers you give to the questions contained in this Application will form the basis of any insurance policy issued, and will be incorporated into the contract. It is essential that you give accurate, truthful, and complete information for all persons to be insured, as inaccuracies may jeopardise coverage or invalidate a claim.

M / YYYY	Gender:	Male 🔵	Female O
	Weight (kg):		
No 🔾	Marital Status :		
	ID/Passport No. :		
	Country:		
sh to use a different mailing address please	advise us		
	Mobile :		
nt: this email will be used for sending your p nformation.	olicy documents and claim	s-related commur	nication which may include sensitive
GURED			
	No No No not be used for sending your performation.	No Marital Status: ID/Passport No.: Country: Sh to use a different mailing address please advise us Mobile: It: this email will be used for sending your policy documents and claim information.	Weight (kg):

FAMILY MEMBERS TO BE INSURED								
	FAMILY I	MEMBER 1	FAMILY	MEMBER 2	FAMILY I	MEMBER 3	FAMILY	MEMBER 4
Family Name								
First Name(s)								
Date of Birth	DD / MI	M / YYYY	DD / M	M / YYYY	DD / MI	M / YYYY	DD / M	M / YYYY
Gender	Male 🔵	Female 🔵	Male 🔾	Female 🔵	Male 🔵	Female 🔵	Male 🔵	Female O
Marital Status								
Relationship to Applicant								
Nationality								
Smoker	Yes 🔵	No 🔵	Yes 🔵	No 🔵	Yes 🔾	No 🔵	Yes 🔵	No 🔘
ID/Passport No.								
Occupation (Specify nature of duties)								
Height & Weight	cm	kg	cm	kg	cm	kg	cm	kg

STEP 1

CHOOSE YOUR AREA OF COVER

	If dependants will have the same cover as the Applicant, please tick here O and complete cover options for the Applicant only.						
MODULES	APPLICANT	FAMILY MEMBER 1	FAMILY MEMBER 2	FAMILY MEMBER 3	FAMILY MEMBER 4		
Area of Cover	 Worldwide Worldwide excluding North America and the Caribbean 	Worldwide Worldwide excluding North America and the Caribbean	 Worldwide Worldwide excluding North America and the Caribbean 	 Worldwide Worldwide excluding North America and the Caribbean 	Worldwide Worldwide excluding North America and the Caribbean		
STEP 2		ANNUAL DEDUCTION of the Maternia does not apply to Maternia		ical Benefits			
	If dependants will have th	ne same cover as the Applic	ant, please tick here 🔘 and	d complete cover options for	the Applicant only.		
MODULES	APPLICANT	FAMILY MEMBER 1	FAMILY MEMBER 2	FAMILY MEMBER 3	FAMILY MEMBER 4		
Annual Deductible	NII USD 500 USD 1,500 USD 5,000 USD 10,000	NiIUSD 500USD 1,500USD 5,000USD 10,000	NiIUSD 500USD 1,500USD 5,000USD 10,000	O NiI O USD 500 O USD 1,500 O USD 5,000 O USD 10,000	O Nil O USD 500 O USD 1,500 O USD 5,000 O USD 10,000		
	SELECT ANY CO	MBINATION OF MO	DDULES				
STEP 3	Module I - Core Module, Hospital and Surgery, including evacuation and repatriation Module II - Outpatient Benefits Module IV - Maternity Benefits Module IV - Dental & Optical Benefits						
	If dependants will have the same cover as the Applicant, please tick here O and complete cover options for the Applicant only.						
MODULES	APPLICANT	FAMILY MEMBER 1	FAMILY MEMBER 2	FAMILY MEMBER 3	FAMILY MEMBER 4		
Combination of Modules	Module I + Module II	Module I + Module II	Module I + Module II	Module I + Module II	Module II		

O Module III

O Module IV

3. UNDERWRITING QUESTIONNAIRE

IN	INSURANCE DETAILS							
	Have you or any person to be insured ever applied for, been covered under, or held a policy administered by APRIL? If Yes, please give details.							
			Yes	No 🔵				
		to be insured currently have health insurance with another company? ils and indicate if it will be continued (and if not, as of what date).						
			Yes 🔵	No 🔵				
		on to be insured ever had a policy or application for life, sickness, accident disability, critical ancelled, or had any special terms imposed? If Yes, please give details.	cal illness or m	edical				
			Yes 🔵	No 🔵				
	IEDICAL DETAILS ND HISTORY	Please indicate if you or any person to be insured <u>have or have ever had</u> any of the signs , s disorders below by ticking the appropriate box.	symptoms, illne	esses or				
1	Cancer, leukemia,	tumor or neoplasm, cysts, fibrocystic breast disorder, polyp or growths of any kind	Yes	No 🔘				
2	Respiratory system: Asthma, bronchitis, allergies, rhinitis or sinusitis, tuberculosis, or other disorder of the respiratory system							
3	Circulatory system other disorder of the control of	Yes 🔵	No 🔘					
4	Gastrointestinal system: Indigestion, gastric reflux, gastric ulcer, hemorrhoids, hernia, or other disorder of the gastrointestinal system Yes No (
5	Musculoskeletal: Bone fracture, joint injury, arthritis, back, neck or muscle pain, or other disorder of the spine Yes No							
6	6 Tropical illness: Malaria, dengue fever							
7	HIV/AIDS		Yes 🔵	No 🔵				
8	8 Urinary system: Kidney stones or other disorder of the urinary system or prostate Yes No (
9	Liver: Diabetes, he	epatitis, fatty liver, or other disorder of the liver	Yes 🔾	No 🔘				
10	Thyroid: Hypothyr	oidism, Hashimoto's disease, or other disorder of the thyroid	Yes 🔾	No 🔵				
11	Brain and nervous system: Stroke, aneurysm, seizures, chronic headache, migraine, or other disorder of the brain or nervous system Yes No (
12	2 Anxiety, depression, stress, addiction, or other mental, behavioral, developmental disorder Yes No (
13	Gynecological system: Pregnancy (including any complication), fibroid, endometriosis, irregular periods or bleeding, menstrual pain, HPV infection, or an abnormal smear test result, or other disorder of the gynecological system Yes No O							
14	4 Skin: Eczema, dermatitis, psoriasis, wart, or other disorder of skin Yes No							
15	Eyes and ears: Cataract, glaucoma, otitis, hearing loss, or other disorder of eyes or ears Yes No							
16	6 Congenital, hereditary conditions, birth defects, deformities, or conditions affecting mobility Yes No							
17	Any COVID-19 or	Coronavirus infection	Yes 🔵	No 🔵				
18	Any other disorde	r/ injury	Yes 🔘	No 🔘				

3.

UNDERWRITING QUESTIONNAIRE - CONTINUED

If you answered "Yes" to any of the above, please provide details in the table below. You may be required to provide a further medical questionnaire or medical reports, depending on the severity and nature of the condition declared. Person to be insured Question No. Disease/ Medical Condition/ Sign & Symptom Date of first occurrence of sign & symptom Frequency of sign & symptom **Treatment Details** (including name, date, duration of medication, surgery etc.) Date of last follow-up medical consultation/ treatment Any on-going, regular, planned or preventive treatment required? Any on-going sign or symptom? **MEDICAL DETAILS AND HISTORY - CONTINUED** Except as disclosed elsewhere in this form, have you or any person to be insured ever been admitted to hospital as an inpatient, or undergone any procedures including endoscopy, biopsy whether as an inpatient or outpatient? If Yes, please give details. 19 Yes () No (In the last five years, have you or any person to be insured been notified of any abnormal test results or awaiting results for any scans or tests performed (e.g. blood or urine test, ECG, endoscopy, X-ray, ultrasound, CT scan, MRI, PET scan etc.)? Please also answer "yes" if there are any inconclusive or uncertain results (retesting or follow up test required) and abnormal findings that may not require treatment at present (e.g. cyst, joint degeneration, calcification, etc.) 20 Yes (No (In the last five years, have you or any person to be insured currently taking or been prescribed any medications for a continuous period of more than one month? If Yes, please state the medicine name, dosage and the approximate cost. 21 Yes 🔘 No 🔘 Please enter the following details about the usual/family doctor for each person to be insured. If you do not have a usual/family doctor, please provide the names, addresses and contact information of medical providers you and your family members to be insured have seen in the last 3 years. Use a separate sheet if necessary. If you have never seen a doctor in the past 3 years, please indicate that below. Name 22 Address Telephone Fax Email

3. UNDERWRITING QUESTIONNAIRE - CONTINUED

FOR FURTHER REMARKS	You may use this space for any furt from. Please remember to enclose				suffered
COMMENCEMENT DATE					
On Acceptance	Another Date : DD / MM / YYY	Υ			
We cannot backdate cover	to a date earlier than the date you accept ou	ır final offer.			
INTERMEDIARY ACCESS					
Would you like your insuran online account at healthbya	ce intermediary to have access to your policy opril.com/portal?	details and claims trar	nsactions through their	Yes	No 🔾
Do you authorise us to disc	cuss and/or share claims and medical informa	ation with your insura	nce intermediary?	Yes 🔵	No 🔾
Intermediary Name			Intermediary Code		
Company Name			Telephone		
Email					
CLAIM REIMBURSEMEN	Please provide your banking details	s for claim reimbursen	nent.		
Bank Name					
Bank Address					
A/C Name		A/C No.			
Currency	○ HKD ○ USD ○ EUR ○ GB	For interna	er currencies, please chect tional transfers to a foreign e you fees for each trans ity to bear.	bank, note that y	our bank
The following information r	nust be provided for bank accounts outside o	f Hong Kong :			
Sort Code		BIC (Swift) Code			
Corresponding Bank Details (if applicable)					

PREMIUM PAYMENT						
Please select the payment method in which you wish to pay your premiums.						
	CREDIT CARD (Visa / Mastercard)	CHEQUE OR BANK DRAFT	BANK TRANSFER			
Annual	0	0	0			

CREDIT CARD PAYMENT				
If you choose to pay your premiums by credit card, you will receive a payment link by email sent to the address you provided on this form.				
In which currency do you wish to pay your premiums?				
If paying in HKD, the conversion rate of USD1 to HKD7.8 will be used. If you do not specify the currency, we will automatically default to the currency stated on the debit note as the currency of payment.	HKD	USD		

4. PAYMENT METHODS

CHEQUE OR BANK DRAFT

- Cheques should be drawn on a Hong Kong or United States clearing bank and made payable to "APRIL Hong Kong Limited".
 If paying in HKD, please use the conversion rate of USD1 to HKD7.8.
- · Please indicate the policyholder's name, policy number and debit note number on the back of the cheque.
- · Please send payment to:

APRIL Hong Kong Limited

9th Floor Chinachem Hollywood Centre, 1-13 Hollywood Road, Hong Kong, SAR.

Tel: +852 2526 0918 | Fax: +852 2526 0769 | Email: pallas@april.com

BANK TRANSFER

Transfers can be made either in HKD or USD. Please refer to the banking details below for each account type.
 If paying in HKD, please use the conversion rate of USD1 to HKD7.8.

· Please send full payment (inclusive of all bank charges) to:

Hong Kong Dollar (HKD) Account

Beneficiary Bank

Account Holder: APRIL Hong Kong Limited

Bank: The Hongkong and Shanghai

Banking Corporation Limited

Bank code: 004

Account Number: 741-208490-001
Swift Code: HSBCHKHHHKH

Bank address: 1 Queen's Road Central,

Hong Kong

US Dollar (USD) Account

Beneficiary Bank

Account Holder: APRIL Hong Kong Limited

Bank: The Hongkong and Shanghai

Banking Corporation Limited

Bank code: 004

Account Number: 741-208490-201
Swift Code: HSBCHKHHHKH

Bank address: 1 Queen's Road Central,

Hong Kong

Intermediary Bank

ABA No.: 0108

Recipient Bank: HSBC Bank USA NA, New York

IBAN: USA CHIPS UID 075995

 Fedwire Number :
 021001088

 Account Number :
 000-04441-5

 Swift Code :
 MRMDUS33

- 2. Please indicate your Policy Number and Debit Note number as a payment detail to your banker.
- 3. Please fax (+852 2526 0769) or email pallas@april.com the bank remittance advice or instruction slip with your Policy Number, name and debit note number to us for our accounting records and to issue an Official Receipt.

^{1.} All bank charges will be borne by the remitter.



NOTICE TO CUSTOMERS RELATING TO THE PERSONAL DATA ORDINANCE

In relation to: (i) the personal data collected by APRIL Hong Kong Limited ("APRIL") in this application form, and (ii) any personal data about me/us which may be collected by APRIL in the future if a policy is issued (collectively "my/our personal data"), I/we agree and acknowledge that:

- providing my/our personal data is necessary for APRIL to process this application and provide insurance coverage. If any such data is not provided, APRIL may
 not be able to process this application or provide insurance coverage.
- b. my/our personal data will be transferred to Liberty International Insurance Limited ("Liberty International") and/or other members of the Liberty Mutual Group of Companies ("Liberty Mutual Group") for all the purposes stated in its privacy policy, available online here.
- c. my/our personal data may be used by APRIL and Liberty Mutual Group for the following obligatory purposes:
 - 1. to decide whether to issue an insurance policy or to modify an existing policy;
 - 2. to manage and administer products and services you purchase;
 - 3. to provide customer service to you and respond to your enquiries;
 - 4. to compile statistics and to conduct research, insurance surveys and analysis for the purpose of product design and development;
 - 5. to provide claims service, including assessing, investigating, analysing and paying claims, and to exercise Liberty International's rights as defined in the policy wording including rights of subrogation;
 - 6. to carry on our business in areas such as finance and accounting, billing and collections, audits, IT system management, reporting, and obtaining reinsurance;
 - 7. enabling an actual or proposed assignee of Liberty International to evaluate the transaction intended to be the subject of the assignment;
 - 8. conducting identity and/or credit checks and/or debt collection;
 - 9. conducting medical or health reference checks for relevant insurance products;
 - 10. meeting disclosure requirements of any local or foreign law, regulations, codes or guidelines binding on them or their affiliates; and
- d. unless I/we have indicated otherwise by ticking the "Marketing Communications Opt-out" box below, my/our contact details (name, address, phone number and e-mail address) may be used:
 - 1. by APRIL, to contact me/us about other insurance products provided by APRIL and its affiliates; and
 - by Liberty Mutual Group to provide marketing materials and conduct direct marketing activities (including but not limited to promoting, marketing or selling of
 the Company, Liberty Mutual Group or co-branded insurance or financial or investment related products or services by electronic or other means) in relation to
 insurance and/or financial products and services of the Company, the Liberty Mutual Group and/or other financial services providers.
- e. APRIL may transfer my/our personal data to the following classes of persons (whether based in Hong Kong or overseas) for the purposes identified in (c) above:
 - 1. any affiliate of APRIL (HK);
 - 2. any Liberty Mutual Group of Companies;
 - 3. any other company carrying on insurance or reinsurance related business, or an intermediary;
 - 4. third parties providing services related to the administration of my/our policy (including reinsurers, accountants and data processors);
 - any agent, contractor or third party service provider who provides administrative, telecommunications, computer, payment, banking or other services to the Company in connection with the operation of its business;
 - 6. financial institutions for the purpose of processing this application and obtaining policy payments or making claim settlements;
 - 7. in the event of a claim, loss adjustors, assessors, third party administrators, emergency assistance companies, legal services providers, investigators, retailers, medical providers and medical professionals, and travel carriers;
 - 8. any person to whom APRIL, Liberty International and/or Liberty Mutual Group is under an obligation to make disclosure under the requirements of any lawbinding on the Company or any of its associated companies for the purposes of any regulations, codes or guidelines issued by governmental, regulatory or otherauthorities with which the Company or any of its associated companies are expected to comply, or subject to any order of a court of competent jurisdiction;
 - 9. any actual or proposed assignee or transferee of the Liberty Mutual Group's rights in respect of the policy owners;
 - 10. providers of risk intelligence for the purpose of customer due diligence or anti-money laundering screening;
 - 11. credit reference agencies, and in the event of default, any debt collection agencies or companies carrying on claim or investigation services;
 - 12. other banking/financial institutions, commercial or charitable organizations with whom APRIL, Liberty International and/or Liberty Mutual Group maintain business referral or other arrangements for marketing communication, or third party marketing service providers and insurance intermediaries, unless you haveindicated that you wish to opt-out of receiving marketing communications; and
 - 13. other parties referred to in APRIL's Privacy Policy for the purposes stated therein.
- f. I/we may gain access to or request correction of my/our personal data held by APRIL, or opt out of my/our personal data being used for direct marketing a any time, by writing to the Data Privacy Officer of APRIL Hong Kong Limited at 9th Floor, Chinachem Hollywood Centre, 1-13 Hollywood Road, Central, Hong Kong or privacy@april.com.
- g. I/we may gain access to or request correction of my/our personal data held by Liberty International, or opt out of my/our personal data being used for direct marketing at any time, by writing to the Personal Data Privacy Officer of Liberty International Insurance Limited, 13/F Berkshire House, 25 Westlands Road, Quarry Bay, Hong Kong. APRIL and Liberty International reserve the right to charge a reasonable fee for access to data. if I am providing information about another person, such as a family member or employee, I confirm that they have consented to me providing that information to APRIL. If appropriate, I have provided them with this personal information collection statement or the APRIL Privacy Policy.
- h. the full version of APRIL's Privacy Policy is available to me upon request from the Data Privacy Officer (see (e) above) or can be found at https://asia.april-international.com/en/privacy-policy. APRIL may make changes to the privacy policy by posting them at http://asia.april-international.com.
- Please tick this box if you do not wish to receive any marketing communications from APRIL (see d(1) above)

 Please tick this box if you do not wish to receive any marketing communications from Liberty Mutual Group or companies with whom it maintains marketing arrangements (see d(2) above).

If the product selected is different from the product recommended in Section C, it may mean your selection does not meet your objectives or needs indicated in this form. If you decide to continue to apply for the product selected, please indicate your reason(s) below:

I prefer the level of coverage in the product selected	Others (please specify)
The premiums of the product selected are more affordable	

Customer Declarations

- 1. I confirm that I have read and understood the sales documents of the relevant insurance product.
- 2. I understand the information contained in this form was used to analyse my medical insurance needs and provided as reference only for my choice of insurance plan and premium amount. I understand that the analysis and recommendation made in this form were based upon the information provided and APRIL Hong Kong Limited does not accept any liability for its accuracy.
- 3. I acknowledge that I have made my own independent decision in applying for the product selected with the premium information and key product features informed by APRIL or my intermediary. I confirm that the relevant insurance product features are suitable for my current medical protection needs and the premiums are affordable.
- 4. I confirm that APRIL and/or my intermediary has reminded me that if the product selected is different from the product recommended in this form, this may indicate that my selection does not match with my needs. I can confirm that I have considered this and decided to continue to apply for the selected insurance plan.
- 5. I agree and understand that the information contained in this form will be handled in accordance with the Personal Information Collection Statement of APRIL attached to the insurance application form. I understand that I am required to inform APRIL Hong Kong Limited promptly if there is any substantial change of information provided in this form before the policy is issued.

Applicant signature	Applicant's name	Intermediary's signature
		Intermediary's Name
	Date	License number
	DD/MM/YY	

	SIGNATURE	
Name :		

Title:

DECLARATION BY APPLICANT

I declare that the statements contained in this application form are correctly recorded, and that they are full, complete and true. I further declare that I have not withheld any material fact and that except as declared herein, all persons to be insured are currently in good health. I will notify APRIL Hong Kong Limited immediately if after signing this application and before a policy is issued if I become aware of material facts not disclosed in this form, or if the health of any person to be insured changes such that any answer on this form is not full complete, and true. If a policy is issued to me, this proposal and the statements made herein shall form the basis of the policy between me/us and Liberty International Insurance Limited. I understand that no insurance shall be in force until and unless the application has been accepted and the appropriate premium paid.

Date :		

Important: The application form must be sent to us within 30 days from this date for your application to be valid.

Underwritten by:

Liberty International Insurance Limited (Hong Kong) 13th Floor, Berkshire House 25 Westlands Road Quarry Bay Hong Kong

Arranged and administered by:

APRIL Hong Kong Limited 9th Floor, Chinachem Hollywood Centre 1-13 Hollywood Road, Central
Hong Kong
Tel: (+852) 2526 0918 I Fax: (+852) 2526 0769
Email: pallas@april.com





SUBMIT YOUR APPLICATION

SUBMIT ELECTRONICALLY





Save this file and send it to asia.app@april.com

OR

PRINT, SIGN, EMAIL

PRINT



Send the scanned copy to asia.app@april.com



Mail to
APRIL Hong Kong Limited
9th Floor, Chinachem Hollywood Centre
1-13 Hollywood Road, Central
Hong Kong