



# Looking to explore the world? Set off with **MyTravel Cover**

Benefits from international health insurance,  
fully approved for Schengen visas and WHP



Download our Easy Claim app



# International health insurance: what if it was easy?

As you know, healthcare costs abroad can quickly increase and vary greatly from one country to another. In many cases, the coverage you have in your home country is not valid internationally.

That's why APRIL developed insurance solutions specifically designed to meet the unique challenges and needs you may face while living or travelling abroad.

Designed for travellers, globetrotters, participants in Working Holiday Programmes, and remote workers abroad (for stays ranging from 3 months to 1 year), **MyTravel Cover** provides a reliable replacement to your home country's social security and private health insurance.

**100% ONLINE APPLICATION WITH IMMEDIATE INSURANCE CERTIFICATE**



## Our Mission



International coverage: valid in all visited countries



No upfront payment required in case of hospitalisation



All your digital services available on the #1 app on the market



24/7 worldwide expert support for your medical journey

## Our key figures

**150,000 +**  
expats covered

**180**  
countries covered

**300**  
multilingual staff

**26**  
nationalities

**20 000**  
distribution partners

**14**  
countries of operation

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# Healthcare costs across the globe

## Depending on the region, healthcare costs are skyrocketing

In some countries, we see a consistent rise in the cost of care at private clinics and hospitals, mainly targeting expatriates. These private facilities often charge unregulated and exorbitant fees, far exceeding those in the public sector. They may also tend to prescribe excessive treatments, unnecessarily extend hospital stays, and recommend non-essential procedures.

To help you navigate this, our medical teams are available to advise you on the best facilities, review your proposed treatments and, if needed, confidentially connect you with renowned medical experts for a second medical opinion.

## Quality of infrastructure varies from country to country

Access to quality medical care can be challenging in certain regions of the world, such as Southeast Asia or Africa. At APRIL International, we have partnered with leading medical facilities in these areas and regularly arrange medical evacuations to more suitable countries when necessary. We ensure you have access to the best possible care, no matter where you are located.

*The displayed costs reflect cases treated by our medical team. The exchange rates used were those in effect at the time the care was provided.*

## Examples of healthcare costs

(GP: General practitioner)

### United States

GP consultation	€197
Specialist consultation	€280
Hospitalisation (per day)	€4,385
MRI scan	€1,034

### United Kingdom

GP consultation	€175
Specialist consultation	€293
Hospitalisation (per day)	€2,668
MRI scan	€730

### Hong Kong

GP consultation	€88
Specialist consultation	€210
Hospitalisation (per day)	€1,700
MRI scan	€1,115

### Mexico

GP consultation	€62
Specialist consultation	€210
Hospitalisation (per day)	€2,000
MRI scan	€600

### Singapore

GP consultation	€125
Specialist consultation	€200
Hospitalisation (per day)	€2,500
MRI scan	€1,130

# How to choose the right insurance?

**By trusting the French leader in international mobility insurance.**

We understand that moving abroad is an exciting and enthusiastic adventure, but it can also raise health-related questions. With over 40 years of expertise, APRIL is here to support you every stage of your experience abroad, no matter where your journey takes you.

## Our advisers are available 24/7

Multilingual insurance specialists will help you choose your cover and assist you at every stage of your medical journey, 24 hours a day, 7 days a week, anywhere in the world. Our advisers are available by phone, email, chat, Facebook Messenger and through your Easy Claim app.

## Our expertise is recognised

We have won 19 awards in the last 3 years for the quality of our services and our ability to innovate to facilitate access to healthcare worldwide to our members.

[Read more](#)



## Our clients are satisfied

★★★★☆ 4,6/5

APRIL International rating on [ekomi](#)

# What are the available benefits?

**You have the choice between different types of cover:**

## From the 1<sup>st</sup> euro

> if you are looking for cover that pays your medical expenses from the 1<sup>st</sup> euro spent (meaning that APRIL acts as both Social Security and supplementary insurance),

## As a top-up to the Caisse des Français de l'Étranger (CFE)

> if you wish to join it (only available with the Comfort package),

## As a top-up to the French Social Security

> if you are covered by it (only available with the Comfort package).



## La Caisse des Français de l'Étranger (CFE)

The benefits of the CFE:

- > Continuity of your health insurance rights and coverage while in France;
- > Continued reimbursement for medical care based on French Social Security rates;
- > Immediate reintegration into the French Social Security system upon your return, with no waiting period;
- > Comprehensive cover with no exclusions.

**CFE and APRIL International, a privileged partnership to make your life easier:**

- > A single phone number for all reimbursement-related queries
- > Faster reimbursement processing times
- > A single payment: APRIL settles the claims on behalf of both itself and CFE
- > Your Carte Vitale remains active for treatment in France

Medical expenses cover	Emergency package	Comfort package
Coverage	Only in case of an accident and medical emergency	Valid in all situations
Maximum reimbursement amount	Up to €250,000	Up to €500,000
Routine healthcare	Up to €750	Unlimited Telehealth service included
Reimbursement conditions	Form to be completed by your doctor for each claim	Simplified procedures

## Additional benefits, regardless of the package chosen:

A comprehensive assistance package including:

- > Coverage of valuable items\* (laptop, mobile phone, GoPro, etc.)
- > 'Early Return' benefit
- > Personal liability (private capacity) up to €4,500,000

**Discover all benefits on page 6 of this document.**

\*covered subject to conditions



**Comfort package: Recommended by APRIL for 100% coverage during your stay abroad!**



## Medical expenses

Packages	Emergency	Comfort
<b>Limit for all medical expenses cover</b> (overall maximum per insured member)	€250,000 Coverage only in case of an accident or medical emergency	<b>€500,000</b>
<b>Medical and surgical hospitalisation</b>		
<ul style="list-style-type: none"> <li>› <b>Transport by ambulance</b> (if hospitalisation is covered by APRIL International)</li> <li>› <b>Hospital room and board</b> (including daily hospital charge in France)</li> <li>› <b>Medical and surgical fees</b></li> <li>› <b>Analyses, diagnostic tests and medications</b></li> <li>› <b>Medical procedures</b></li> </ul>	100% of actual costs Pre-approval required and referral to the most appropriate hospital	
<b>Outpatient care</b>		
<b>Consultations and procedures with general practitioners or specialists, analyses, laboratory tests, radiology procedures, pharmacy</b>	100% of actual costs, up to €750 per year only following an accident and medical emergency and on presentation of the reimbursement form	<b>100% of actual costs</b> <b>Unlimited telehealth service</b>
<b>Dental and optical</b>		
<i>Covers non-accidental emergencies (health conditions requiring prompt treatment, usually within 48 hours)</i>		
<b>Emergency dental care not resulting from an accident</b>	Up to €400 per year	
<i>Covers accidental emergencies (health conditions resulting from an Accident due to an external cause requiring prompt treatment, usually within 48 hours)</i>		
<b>Emergency dental care</b> (not cumulative with non-accidental emergency dental care)	Up to €800 per year	
<b>Optical: lenses and frames or contact lenses</b>	Up to €300 per year	
<b>Other benefits</b>		
<b>Repatriation assistance</b>	100% of actual costs in the event of medical transport or repatriation Round-trip ticket in the event of early return	
<b>Personal liability private capacity</b>	Up to €4,500,000 for bodily injury	
<b>Legal assistance</b>	Up to €15,000 per event in the case of advance bail	
<b>Individual accident</b>	€10,000 in the event of accidental death and up to €40,000 in the event of disability following an accident	

**Your cover offers you much more!**  
To learn more, please refer to your **Table of Benefits**.



To avoid any surprises, please note that this plan does not cover dermatological treatments, non-generic medications, routine dental care, alternative medicine, or vaccines.



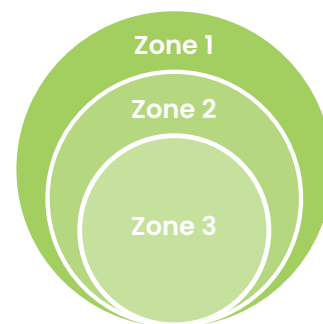
## You choose the coverage zone where your benefits will apply

Your MyTravel Cover policy offers three zones of cover to choose from.

**Zone 1:** Worldwide, including the USA,

**Zone 2:** Canada, China, Hong-Kong, Mexico, Monaco, Singapore, Switzerland, the United Kingdom, and zone 3,

**Zone 3:** Worldwide outside the countries listed in zones 1 and 2.



### Your cover will be valid:

- > in the selected zone of cover and in the lower zones,
- > in your country of nationality for temporary stays of less than 90 consecutive days,
- > in the event of an accident or medical emergency upon presentation of the reimbursement form, for a cumulative period of 30 days outside the zone of cover,
- > except for the excluded countries (find details [here](#)).

Packages / Types of cover	Emergency 1 <sup>st</sup> €			Comfort 1 <sup>st</sup> €			Comfort Top-up to the Social Security /CFE/CAFAT*		
	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3	Zone 1	Zone 2	Zone 3
Up to age 30 (inclusive)	€103	€61	€45	€147	€84	€62	€116	€69	€49
Up to age 40 (inclusive)	€212	€113	€86	€285	€145	€109	€185	€98	€76
Up to age 50 (inclusive)	€394	€183	€125	€510	€231	€157	€332	€147	€103
Up to age 60 (inclusive)	€516	€237	€163	€669	€302	€202	€436	€191	€132
Up to age 70 (inclusive)	€815	€404	€254	€955	€474	€296	€618	€302	€194
Up to age 79 (inclusive)	€1,115	€585	€361	€1,245	€658	€407	€804	€417	€262

\*Monthly premiums for the three zones do not include contributions to the Social Security/CFE.



## Monthly payments are available for the MyTravel Cover offer.

**Please note:** if you choose to pay monthly by SEPA direct debit, a €3 fee will be added to your premium.

## What is the cover for COVID-19?

You may have questions about COVID-19 coverage, and we understand. Here are our clear answers:

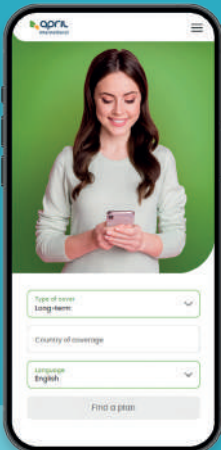
### What is covered?

- > Your hospital expenses,
- > Your analyses and other treatments (such as laboratory tests, radiology procedures, etc.),
- > Medically necessary PCR, antigenic and serological tests and **only with a medical prescription.**



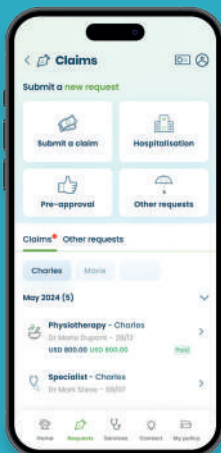
**Please note:** While some countries do not require a prescription for testing, it is mandatory to obtain one to get reimbursed. Don't forget you can use our Telehealth service on the Easy Claim app to get a prescription (Comfort package).

# Digital services to make insurance easier



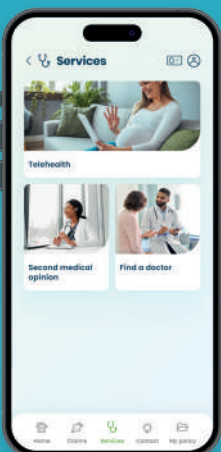
## 1 100% digital application

You can view all our rates, request a quote, apply, and sign online. You will receive your Insurance certificate immediately and can be covered from the very next day.



## 2 Easy Claim, all your services in the market-leading app

Make your life abroad easier. Download Easy Claim and manage your international health insurance in just a few clicks.



## 3 Telehealth service available 24/7

Use the Easy Claim app to contact a doctor whenever you need to, thanks to the free and unlimited telehealth service included in your policy (Comfort package only).





# The Easy Claim app

## All your healthcare services, in one app



Submit your medical bills and track your claims



Speak to a doctor using the telehealth service (Comfort package only)



Find a healthcare provider



Prepare for hospital admission



View and download all your policy documents



Check and update your personal details



Talk to your dedicated advisers

## Voted best app

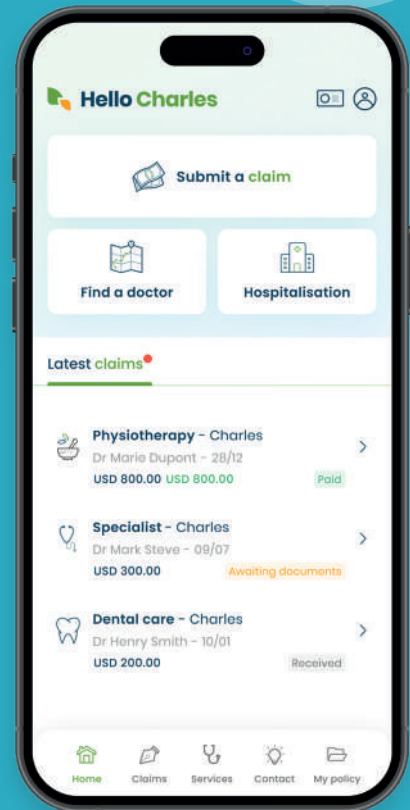
in the international health insurance market, as praised by our clients!

★★★★★ 4,7/5

App Store rating

★★★★★ 4,3/5

Google Play rating



## Download Easy Claim

Download on the App Store

GET IT ON Google Play



ONLY  
AVAILABLE FOR  
POLICIES FROM  
FROM THE 1<sup>ST</sup> €

 **New!**

## Easy Pay Card

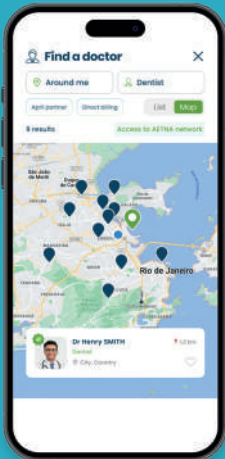
**Easy Pay Card is a digital direct billing solution that complements reimbursements for routine expenses within 48 hours through Easy Claim and direct billing agreements available worldwide.**

This card can be issued upon request or offered to you by our advisers based on a quote for any type of care: pharmacy, MRI, prosthetics and implants, optical care...

- > No upfront payments
- > No spending cap
- > Virtual Wallet card
- > Instantly credited
- > Accepted by all healthcare professionals, worldwide



# 24/7 medical support, wherever you are



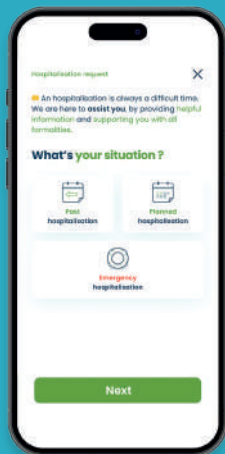
## 2.2 million referenced healthcare professionals worldwide

Search for partner hospitals, doctors and pharmacies on Easy Claim.



## You are hospitalised as an emergency

You can contact us 24/7 using the emergency numbers on your Insurance card (available on Easy Claim and downloadable to your Wallet).



## You are planning a hospital stay

Send us your hospitalisation request on Easy Claim as soon as possible so that we can help you with your care plan: our medical team will advise on the prescribed treatment, direct you to the most appropriate medical facility and arrange payment of your hospital fees.



## A doctor just a click away, 24/7

Thanks to the telehealth service included in your policy (Comfort package only), in partnership with MédecinDirect



## Your direct billing service in the USA

Healthcare costs in the USA can be exceptionally high. To help you avoid unexpected expenses, we have secured preferential rates with AETNA and Caremark, two of the largest healthcare networks in the USA.

> For any **consultations or general medical care**, you must visit healthcare professionals and facilities that are **part of these networks**.

> For **hospitalisation**, prioritise the APRIL Preferred Network to avoid any penalties. Use the **"APRIL Recommended"** filter in your Easy Claim app to find hospitals within this network.

Enjoy access to:

- > 690,000 doctors
  - > More than 5,500 hospitals
  - > More than 68,000 pharmacies
- With direct billing, you won't need to pay upfront, we'll handle the payment directly on your behalf.



# APRIL, insurance made easy

APRIL is the leading wholesale broker in France with a network of 15,000 partner brokers. APRIL's 2,900 staff members aim to offer their customers and partners – individuals, professionals and businesses – an outstanding experience combining the best of humans and technology, in health and personal protection for individuals, professionals and VSEs, loan insurance, international health insurance (iPMI), property and casualty niche insurance and asset management. APRIL aspires to become a digital, omnichannel and agile operator, a champion of customer experience and the leader in its markets, while committing to the societal responsibility issues set forth in its Oxygen approach.

The APRIL Group operates in 18 countries and recorded a turnover of €630 million in 2023.

## For every expatriate situation, an international insurance solution

Whether you're a student, on an internship, planning a working holiday, in work or retired, travelling alone or with your family, APRIL International will support you during your time abroad with a range of comprehensive and flexible insurance solutions suitable for all kinds of expatriates and all budgets.

Contact one of our  
20,000 brokers or  
APRIL advisors.

### APRIL International Care Head Office:

14 rue Gerty Archimède - 75012 Paris - FRANCE  
[www.april-international.com](http://www.april-international.com)

A French simplified joint-stock company (S.A.S.) with capital of €200,000 - RCS Paris 309 707 727  
Insurance intermediary - Registered with ORIAS under number 07 008 000 ([www.orias.fr](http://www.orias.fr))  
Prudential Supervision and Resolution Authority  
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This product is designed and managed by APRIL International Care France and insured by Groupama Gan Vie (for the medical expenses cover) and by Chubb European Group SE (for the other benefits).  
NAF6622Z - VAT N° FR603009707727

 **april**  
International  
INSURANCE MADE EASY

