



Providers list

MyHealth International

Understanding Hospital Access

UPDATED MARCH 2026

Facilitating access to healthcare worldwide

Our priority is to make it easier for you to access quality healthcare wherever you are in the world. To achieve this, we have put in place practical solutions to support you in every situation.



A healthcare network

A global network of over 2 million partner healthcare professionals across 192 countries to help you identify the best healthcare facilities (hospitals, clinics, doctors, medical centres). This international network gives you easy access to quality care at the right price, while limiting administrative procedures and uncertainties.



Direct Billing solutions

Thanks to our Direct Billing agreements:

- > For outpatient care in certain countries
- > For planned treatments and hospitalisation

In partner medical facilities, you do not need to pay upfront for medical expenses covered by your policy.



Fast and simplified reimbursements

When Direct Billing is not available, we make your reimbursement process easier:

- > Submit and track your claims via the Easy Claim app
- > Instant bank transfer for members with a bank account in the SEPA zone



Easy Pay Card to avoid upfront costs when Direct Billing is not available

To go even further, we provide the Easy Pay Card, a digital payment card that allows you to pay healthcare professionals directly.

The card is issued after validation of a medical quote confirming the amount and the necessity of the expenses. It is preloaded with the amount corresponding to your treatment before it takes place. It can be requested for different types of care, including costly outpatient care or hospitalisation. For more information, please refer to your Member Guide.



Understanding hospitals access according to your plan

Healthcare costs increase every year, particularly with the introduction of new and more advanced treatments. While these medical advances are positive, they also lead to higher costs. **We therefore do everything possible to limit the impact on your premiums and to maintain sustainable and accessible solutions over time.**

We have selected our partner hospitals to guarantee optimal quality of care at negotiated rates. All healthcare facilities within our care networks are rigorously audited by our medical teams according to strict quality and safety criteria.

In this document, you will find a description of the coverage conditions in certain hospitals, which may vary depending on the plan you have selected.

The hospital access conditions listed below apply only to non-emergency hospitalisations in the countries where the treatment takes place.

Coverage conditions according to the selected plan

Explore and Essential	Extensive and Elite
Full cover within the limits of reasonable and customary costs: all hospitals worldwide except those listed under the <i>Extensive</i> and <i>Elite</i> plans. + If you choose a hospital listed under " <i>Extensive</i> " or " <i>Elite</i> ", 40% of the expenses incurred will remain at your charge.	Full cover within the limits of reasonable and customary costs: all hospitals worldwide. No out-of-pocket expenses, within the limits of your policy benefits.

If you have any questions or require advice, please do not hesitate to contact our advisers or your broker. Please note that this list of hospitals, although relatively stable over time, may evolve depending on updates and reassessments.



Asia



In the tables below:

- indicates that you benefit from 100% cover of reasonable and customary costs* at this hospital
- indicates that 40% of the incurred expenses will remain at your charge if you choose this hospital

Cambodia

City	Hospital name	Explore & Essential	Extensive & Elite
Phnom Penh	Royal Phnom Penh Hospital	●	●
	Sunrise Japan Hospital	●	●
	Intercare Medical Center Hospital	●	●
	Orienda International Hospital	●	●
	Raffles Medical Phnom Penh	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

China

City	Hospital name	Explore & Essential	Extensive & Elite
Beijing	Oasis International Hospital	●	●
Guangzhou	Clifford Hospital	●	●
Shanghai	Jiahui International Hospital	●	●
Shanghai	Raffles Hospitals	●	●
Shanghai	Shanghai East International Medical Center	●	●
Shenzhen	Shenzhen Samii Medical Center	●	●
All cities	SinoUnited Hospitals	●	●
	United Family Hospitals	●	●
	Parkway Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

*Reasonable and Customary costs correspond to the amount generally charged for a treatment, procedure or healthcare service in a given location when carried out by healthcare providers of a comparable level. This amount is determined either by official local benchmarks or by observing the most commonly charged fees in the region.

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Hong Kong

City	Hospital name	Explore & Essential	Extensive & Elite
Hong Kong	Hong Kong Sanatorium Hospital	●	●
	Hong Kong Adventist Hospital - Stubbs Road	●	●
	The Matilda Hospital	●	●
	Queen Mary Hospital	●	●
	Prince of Wales Hospital	●	●
	Queen Elizabeth Hospital	●	●
	Duchess of Kent Children's Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

Singapore

City	Hospital name	Explore & Essential	Extensive & Elite
Singapore	Gleneagles Hospital	●	●
	Mount Elizabeth Novena Hospital	●	●
	Mount Elizabeth Hospital Orchard	●	●
	Singapore General Hospital (SGH)	●	●
	KK Women's and Children's Hospital (KKH)	●	●
	National University Hospital (NUH)	●	●
	Tan Tock Seng Hospital	●	●
	Changi General Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Thailand

City	Hospital name	Explore & Essential	Extensive & Elite
Bangkok	Bangkok Hospital (BHQ)	●	●
	Bangkok Hospital Pattaya	●	●
	BNH Hospital	●	●
	Bumrungrad Hospital	●	●
	Medpark Hospital	●	●
	Phyathai Hospitals	●	●
	Ramathibodi Hospital	●	●
	Samitivej Hospitals	●	●
	Vejthani Hospital	●	●
Chiang Mai	Bangkok Hospital Chiang Mai	●	●
	Maharaj Nakorn Chiang Mai Hospital	●	●
Pattaya	Pattaya International Hospital	●	●
Phuket	Mission Hospital Phuket	●	●
	Vachira Phuket Hospital	●	●
Samui	Wattanapat Samui Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Vietnam

City	Hospital name	Explore & Essential	Extensive & Elite
Hanoi	Hanoi French Hospital	●	●
	Hong Ngoc General Hospital	●	●
Ho Chi Minh City	American International Hospital	●	●
	City International Hospital	●	●
	FV Hospital	●	●
	Hanh Phuc International Hospital	●	●
All cities	Vinmec Hospitals	●	●
	ANY HOSPITAL NOT LISTED ABOVE	●	●

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Americas

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Costa Rica

City	Hospital name	Explore & Essential	Extensive & Elite
San Jose	Hospital Internacional La Catolica	●	●
	Hospital Nacional de Ninos	●	●
San Rafael	Hospital Cima	●	●
Santiago	Clinica Santa Maria	●	●
Liberia	Hospital San Rafael Arcangel	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

United States

City	Hospital name	Explore & Essential	Extensive & Elite
Buffalo	Roswell Park Cancer Center	●	●
Connecticut	Yale New Haven Hospital	●	●
Florida	Cleveland Clinic Weston	●	●
Los Angeles	Cedars-sinai Medical Center	●	●
	University of Southern California Hospital	●	●
Miami	Jackson Memorial Hospital	●	●
New York	Mount Sinai Hospital	●	●
	Memorial Sloan Kettering Cancer Center	●	●
	New York-presbyterian - Weill	●	●
	North Shore University Hospital	●	●
Rochester	Mayo Clinic	●	●
Washington	MedStar Georgetown University Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Mexico

City	Hospital name	Explore & Essential	Extensive & Elite
Mexico City	Abc Observatorio	●	●
	Abc Santa Fe	●	●
	Hospital Angeles Lomas	●	●
	Hospital Angeles Pedregal	●	●
	Hospital Angeles Roma	●	●
	Hospital Angeles Santa Monica	●	●
	Hospital Angeles Universidad	●	●
	Médica Sur Hospitals	●	●
	Star Médica Hospitals	●	●
Cancún	Galenia Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

Panama

City	Hospital name	Explore & Essential	Extensive & Elite
David	Centro Médico Mae Lewis	●	●
Panama	Hospital Nacional	●	●
	Hospital Punta Pacífica	●	●
	Hospital San Fernando	●	●
	Hospital Santa Fe	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Middle East

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United Arab Emirates

City	Hospital name	Explore & Essential	Extensive & Elite
Abu Dhabi	Burjeel Hospital LLC	●	●
	Burjeel Royal Hospital LLC	●	●
	Burjeel Medical City LLC (VPS Group)	●	●
	Cleveland Clinic Abu Dhabi	●	●
	MediClinic Airport Road Hospital	●	●
	NMC Specialty Hospital Abu Dhabi	●	●
Dubai	Al Zahra Hospital	●	●
	American Academy Of Cosmetic Surgery Hospital FZ LLC-Dubai	●	●
	American Hospital	●	●
	American Hospital Dubai Science Park	●	●
	Belhoul European Hospital	●	●
	Dubai London Clinic	●	●
	Emirates Hospital Group	●	●
	MediClinic Parkview Hospital LLC (MediClinic Group)	●	●
	MediClinic City Hospital	●	●
	Saudi German Hospital	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Lebanon

City	Hospital name	Explore & Essential	Extensive & Elite
Beirut	American University Of Beirut Medical Center	●	●
	Centre Médical Clémenceau	●	●
	Hôtel Dieu de France	●	●
	Lebanese Canadian Hospital	●	●
	Lebanese German Hospital	●	●
	Medical Center Rizk	●	●
	Saint George Hospital University Medical Center	●	●
Mansourieh	Bellevue Medical Center	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Europe

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United Kingdom

City	Hospital name	Explore & Essential	Extensive & Elite
London	BMI The London Hospital	●	●
	Cleveland Clinic	●	●
	Cromwell Hospital	●	●
	Hammersmith Private Hospital	●	●
	HCA - The Harley Street Clinic	●	●
	HCA - The Lister Hospital	●	●
	HCA - Wellington Hospital	●	●
	Spire Healthcare Hospitals	●	●
	The London Clinic	●	●
All cities	The Circle Health Group	●	●
	Nuffield Health Hospitals	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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Europe

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Switzerland

City	Hospital name	Explore & Essential	Extensive & Elite
Clarens	Clinique La Prairie	●	●
Geneva	Clinique Générale Beaulieu	●	●
	Hôpital De La Tour	●	●
	Hôpitaux Universitaires de Genève (HUG)	●	●
Genolier	Genolier Hospital	●	●
	Mayo Clinic	●	●
Lausanne	Centre Hospitalier Universitaire Vaudois (CHUV)	●	●
	Clinique Montchoisi	●	●
Zurich	Bethanian Clinic	●	●
	University Hospital of Zurich (USZ)	●	●
All cities	Groupe Hirslanden	●	●
ANY HOSPITAL NOT LISTED ABOVE		●	●

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About APRIL, insurance made easy

APRIL is the leading wholesale broker in France with a network of 30,000 partner brokers. APRIL's 3,000 staff members aim to offer their customers and partners – individuals, professionals and businesses – an outstanding experience combining the best of humans and technology, in health and personal protection for individuals, professionals and VSEs, loan insurance, international health insurance (iPMI), property and casualty niche insurance and asset management. APRIL aspires to become a digital, omnichannel and agile operator, a champion of customer experience and the leader in its markets, while committing to the societal responsibility issues set forth in its Oxygen approach. The APRIL Group operates in 20 countries and recorded a turnover of €860 million in 2024.

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